Conditions consistent with the operating schedule		Proposed by
1. At all times that the premises are open to the plicensable activities, all staff on-duty at the preal door supervisors, and all on-duty managers completed Action Counters Terrorism (ACT) A learning training. In addition, a minimum of 1 cand any on-duty security supervisor/manager attended a Counter Terrorism (CT) Awareness delivered by Counter Terrorism Policing North trained personnel as soon as reasonably practice completed, they must have registered to attendable to provide evidence of this if requested by authorised officer of the licensing authority.	mises, including must have wareness e- on-duty manager must also have s session West (CTPNW) cicable. If not d a course and be	Applicant
Clear and legible notices must be prominently exits requesting customers to respect local res the area quietly.		
The premises shall operate a CCTV system the the minimum requirements of the GMP Police	•	
4. The premises licence holder must ensure that		
 a. CCTV cameras are located within the p all public areas including all entrances a 		
 The system records clear images perm identification of individuals 	itting the	
 c. The CCTV system is able to capture a reframes per second and all recorded foo securely retained for a minimum of 28 c 	tage must be	
 d. The CCTV system operates at all times premises are open for licensable activit 		
 e. All equipment must have a constant and and date generation 	d accurate time	
 f. The CCTV system is fitted with security prevent recordings being tampered with protected 		
g. There must be at least one member of a premises during operating hours able to copies on request to police or authorise officers as soon as is reasonably practic accordance with the Data Protection Acreplacement legislation).	provide viewable d local authority cable in	

- 5. The Challenge 25 scheme must be operated to ensure that any person who appears to be under the age of 25 shall provide documented proof that he/she is over 18 years of age. Proof of age shall only comprise a passport, photo card driving licence, an EU/EEA national ID card or similar document, an HM Forces warrant card, a card bearing the PASS hologram, or any electronic or biometric age verification technology approved by the licensing authority.
- 6. A refusals record must be kept at the premises which details all refusals to sell alcohol. This record must include the date and time of the incident, the name of the staff member who refused the sale, and the reason the sale was refused. All entries must be made within 24 hours of the refusal. The record must be made available for inspection and copying within a reasonable time of a request by an officer of a Responsible Authority.
- 7. Any and all of the following incidents must be noted including pertinent details and, as appropriate, reported promptly so that investigations can be made and action taken (delete as appropriate):
 - a. alleged crimes reported to the venue or by the venue to the police
 - b. ejections of patrons
 - c. complaints received
 - d. incidents of disorder
 - e. seizures of drugs, offensive weapons, fraudulent ID or other items
 - f. faults in the CCTV system, searching equipment or scanning equipment
 - g. refusal of the sale of alcohol
 - h. visit by a responsible authority or emergency service
 - i. the times on duty, names and the licence numbers of all licensed door supervisors employed by the premises.
 - j. suspicious behaviour by patrons or members of the public close to a venue
- 8. Incident logs (which may be kept electronically) must be kept at the premises for at least six months and made available on request to the police or an authorised officer of the licensing authority.
- 9. No noise shall emanate from the premises nor vibration be transmitted through the structure of the premises that gives rise to a nuisance.
- 10. All staff authorised to sell alcohol shall be trained in:
 - a. Relevant age restrictions in respect of products

- b. Prevent underage sales
- c. Prevent proxy sales
- d. Maintain the refusals log
- e. Recognising signs of drunkenness and vulnerability
- f. How overservice of alcohol impacts on the four objectives of the Licensing Act 2003
- g. How to refuse service
- h. The premises' duty of care policy, understanding and dealing with situations involving vulnerable people, and incidents of harassment; and how to report issues of modern slavery and trafficking
- i. The conditions in force under this licence
- 11. The premises shall have a documented Duty of Care policy for managing intoxicated and vulnerable customers and dealing with incidents of harassment at the premises. The policy shall also include provision for persons refused entry to the premises who are also considered vulnerable by staff.
- 12. Sales of alcohol for consumption off the premises shall only be supplied with, and ancillary to, a takeaway or delivered meal.
- 13. The area outside the premises, used by customers for smoking, must be managed in accordance with a documented smoking policy.
- 14. Customers may not take their drinks into the smoking area.
- 15. The dispersal of customers from the premises must be managed in accordance with a documented dispersal policy.
- 16. The Premises Licence Holder will ensure that signage demonstrating the Challenge 25 policy is placed at the entrance to the premises as well as being displayed in all areas serving alcohol.
- 17. All staff engaged in the sale of alcohol will be trained with regards to the Challenge 25 policy and sales by proxy. This training will be documented, and training should be refreshed at no greater than 6 monthly Intervals.

Conditions proposed by objectors	Agreed	Proposed by
All drinks and glass vessels must be removed from patrons as they leave to ensure no glass leaves the premises.	No	Licensing Out of Hours

- 2. SIA registered door staff shall be employed at the premises in accordance with a documented risk assessment, to be carried out by the DPS. When employed, door staff will wear high visibility armbands.
- 3. Where SIA registered door supervisors are used at the premises, a record must be kept of their SIA registration number and the dates and times when they are on duty.
- 4. The premises shall display prominent signage that the Challenge 25 scheme is in operation.
- 5. The premises shall display prominent signage indicating that it is an offence to buy or attempt to buy alcohol for a person who is under 18 and for a person under the age of 18 to buy or attempt to buy alcohol.
- 6. There shall be no noise or odours caused by the kitchen extraction equipment that gives rise to a nuisance.
- 7. Training must include evidence that the trainee has gained knowledge and understanding of the training, which may consist of a test or quiz, completed by the trainee.
- 8. Documented records of training completed shall be kept for each member of staff. Training shall be regularly refreshed and at no greater than 6 monthly intervals. Training records shall be made available for inspection upon request by a police officer or an authorised officer of Manchester City Council.
- 9. Customers will not be permitted to remove from the premises any drinks supplied by the premises (alcoholic or otherwise) in open containers.
- 10. All deliveries of alcohol shall only be delivered to a premises address with a valid postcode and will only be delivered directly to that property.
- 11. The premises licence holder must instruct delivery riders and drivers not to cause a noise nuisance or obstruction when making deliveries or whilst waiting outside the premises for collections.
- 12. The premises licence holder shall ensure that all employees of any third party engaged in the delivery of alcohol, i.e., couriers, have also been trained by their employers regarding the Challenge 25 policy. This training should also be documented.
- 13. The premises licence holder will ensure that a sticker is applied to all consignments of alcohol stating "Note to delivery service: this package contains age restricted products. Ensure recipient is over 18" (or similar wording to the same effect).

14. At regular intervals and end of trading each day, the outside of the premises, including any area used for smoking, must be swept and/or washed, and litter and sweepings collected and stored for collection by the premises.
15. Between the hours of 23.00 and 07.00 no waste/glass bottles will be moved or deposited outside.